


Peaky Finders – Refund Guide

We want you to know exactly what happens if plans change. Here's a **simple guide to refunds, cancellations, and transfers** for all our events.

1. Cancelling Your Booking

Event Type	Notice Given	Refund / Charges
Day Events	More than 4 weeks before event	Full refund minus £20 admin fee
	Less than 4 weeks before event	No refund normally
Weekend Hiking Breaks	More than 57 days before event	Loss of deposit only (25% of total cost)
	29–57 days before event	60% of total cost
	0–28 days before event	100% of total cost

 All cancellation charges are a genuine estimate of costs we incur when your booking is cancelled.

2. Transferring Your Booking

- You can transfer your booking to another person at any time.
 - Up to **4 weeks before the event**, you can also transfer to another date or get a credit note.
 - Within 4 weeks of the event, transfers are only allowed **if a replacement participant is found**. Proof may be required.
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3. If Peaky Finders Cancels

Sometimes we need to cancel an event due to:

- Extreme weather
- Safety concerns
- Illness or unforeseen circumstances
- Government restrictions

When this happens, you can choose:

1. Transfer to a new date for the same event

2. Transfer to an alternative event of the same value
3. A credit note valid for **12 months**

If none of these options suit you, you may request a **full refund**, excluding any unavoidable costs we have already incurred.

4. Key Points to Remember

- Always notify us **in writing** if you wish to cancel or transfer.
- Your **deposit** is part of the cancellation charges.
- Cancellation charges reflect **real costs** we cannot recover.
- For transfers within 4 weeks, you may need a replacement to take your place.